

2.7.1. Student Satisfaction Survey 2020-21

Student Satisfaction Survey (SSS) 2020-21 Results of Student Satisfaction Survey (SSS) on overall institutional performance:

1. To the question whether the college provides guidance about choosing their course or subject during the admission process 96.4 % students replied 'yes', 3.6 % students replied 'no'.
2. To the question 'Do you know the syllabus of the course for which you have taken admission in the college?' 94.9 % students replied 'yes' and 5.1 % students replied 'no'.
3. To the question 'How useful/effective do you think your degree will be after your graduation?' 45% students replied that the degree they get will be 100 % useful after graduation whereas 45 % students replied that it will be only 75 % useful, 7 % said it will be of 50 % use and 3 % students didn't wish to say anything regarding the use of degree after graduation.
4. To the question about the completion of syllabus in the class every semester, 75 % students replied that every semester 100 % syllabus is completed by the teachers. 12 % students replied 80 % syllabus is completed, 5 % students said only 70 % and 3 % students did not wish to say anything about it.
5. To the question about 'the use of latest methods and technology by teachers while teaching in the class' 47.2 % students said teachers 'always' use latest methods and technology while teaching, whereas 48 % students are of the opinion that 'sometimes' teachers use the latest methods. 2 % students said teachers 'never' use latest methods, and 3 % students didn't wish to say anything about it.
6. To the question whether the evaluation of the Internal Assessment Tests in your college is fair and Just, 89.5 % students said 'yes', 3 % students said

'no', 5.2 % students said, 'to some extent it is just' and 3.3 % students didn't wish to reply.

7. To the question about the value addition courses under the COP courses, 70.7 % students opined that these courses are extremely effective, 25.3 % students found these courses to some extent effective. 3 % students said that these courses are not effective and 2 % students did not wish to say anything.
8. To the question 'if the college provides information and counselling about career and placements', 72% students said 'always', 20.5 % students said 'sometimes' 4.3 % students replied 'Never' and 3.2 % students did not wish to say anything.
9. To the question 'How much information do you have about library facilities', 59 % students replied that 'reference books, journals and internet facility are available in the library'. 27.2 % students said that 'sufficient reference books are available', 7.5 % students said that 'reference books in the library are not sufficient' and 8.5 % students said 'no reference books available in the library'.
10. To the question 'what efforts does the college take to encourage your research abilities', 40 % students said 'by organizing seminars and giving opportunity to present research papers' the college encourages the research abilities. 35.2 % students said 'by encouraging and providing guidance for presenting paper outside the college', 19.8 % students said 'by only displaying information on the notice board' and 6 % students 'didn't wish to reply'.
11. To the question 'if the college organizes study tours under various subject departments', 15.4 % students replied 'always', 40.4 % students replied 'sometimes', 40 % students said 'never' and 5.2 % students 'did not wish to say' anything.

12. To the question ‘What efforts does the college take to encourage students to participate in various sports and cultural activities and competitions?’ 64.9 % students said, ‘by appointing coaches and encouraging students to participate’, 9.8 % students said ‘by only appointing coaches’, 13.2 % students said ‘by only encouraging students to participate’ and 12.1% students said, ‘none of these’
13. To the question ‘How are values inculcated among students at college level?’ 55.3 % students replied ‘through curricular and co-curricular activities’, 24.8 % students replied ‘through syllabus’, 15.8 % students said ‘through curricular and extra-curricular activities’ and 4.1 % replied ‘Do not know’
14. To the question ‘if the college provides you information and guidance about scholarship and other facilities’, 74.5 % students said ‘always’, 20.8 % students replied ‘sometimes’, 4.2 % students said ‘never’ and 0.5 % students ‘did not wish to say’
15. To the question ‘if the college tries to bring about holistic / overall personality development among students through co-curricular activities’, 69.4 % students said ‘always’, 23.4 % students said ‘to certain extent’ 4 % students said ‘never’ and 3.2 % students did not wish to say.
16. To the question ‘what do you think the college should do regarding the holistic development among students’, a few students suggested that the college should provide good canteen facility, should arrange study tours, more reference books should be made available to the students and should organize more cultural activities and career guidance programmes.

Details of Student Satisfaction Survey

The institution always keeps student needs at the forefront and conducts activities and programmes according to that. Our main aim is Women Empowerment through Education and through Academic Excellence and to achieve this our teaching-learning process is student centred and student friendly. Thus, our effort is to guide, counsel and mentor our students to encourage them to progress to higher education, to enter the job market competently and to make them responsible citizens by inculcating values of equity, equality and environmental awareness.

A Student Satisfaction Survey was conducted with 113 samples. A questionnaire was prepared at the institutional level, keeping in mind the thrust areas important to overall student development reflected in the seven criteria for institutional self-assessment. The questions focussed on areas such as counselling given to students by the college regarding admission procedure, choosing subject specialization, the teaching learning process, the use of educational technology, the facilities provided to students such as value added courses and their efficacy, career counselling and the encouragement provided to students by the college to ensure student participation in inter-collegiate curricular and co-curricular activities as well as value education.

The focus group for the questionnaire comprised of students from the second and third year of Arts and Commerce faculties. The questionnaire consisted of fifteen questions with multiple choices as well as one question which elicited feedback from the students about what they think the institution should further do regarding the holistic development amongst students.

STUDENT SATISFACTION SURVEY
LJNJ Mahila Mahavidyalaya Vile Parle (East),

Mumbai 2020-21

Q.1 Does the college provide you guidance about choosing your course or subject during the admission process?

- a) Yes
- b) No
- c) Absolutely not
- d) Do not wish to say

Q.2. Do you know the syllabus of the course for which you have taken admission in the college?

- a) Yes
- b) No

Q.3 How useful/effective do you think your degree will be after your graduation?

- a)100%
- b) 75%
- c) 50%
- d) Do not wish to say

Q.4 How much % of the syllabus do the teachers complete in the class every semester?

- a)100%
- b) 80%
- c) 70%

d) Do not wish to say

Q.5. Your teachers use the latest methods and technology while teaching in the class.....

a) Always

b) Sometimes

c) Never

d) Do not wish to say

Q.6. Is the evaluation of the Internal Assessment Tests in your college fair and Just?

a) Yes

b) No

c) To some extent

d) Do not wish to say

Q.7. Your opinion about the value addition courses under the COP courses....

a) COP courses are extremely effective

b) Effective to some extent

c) Not effective

d) Do not wish to say

Q. 8 Does your college provide information and counselling about career and placements?

a) Always

b) Sometimes

c) Never

d) Do not wish to say

Q.9. How much information do you have about library facilities...

a) Reference Books, Journals and Internet available

b) Sufficient reference books available

c) Reference books are not sufficient

d) No reference books available at all

Q.10. What efforts does the college take to encourage your research abilities?

a) By organizing seminars and giving opportunities to present papers.

b) By encouraging and providing guidance for presenting paper outside college.

c) Only by displaying information on the notice board.

d) Do not wish to say

Q.11. The College organizes study tours under various subject departments...

a) Always

b) Sometimes

c) Never

d) Do not wish to say

Q.12. What efforts does the college take to encourage students to participate in various Sports and Cultural activities and competitions?

- a) By appointing Coaches and encouraging students to participate
- b) Only appointing Coaches
- c) Only encouraging students to participate
- d) None of these

Q.13. How are Values inculcated among students at college level?

- a) Through curricular and co-curricular activities
- b) Through Syllabus
- c) Through curricular /extra co-curricular activities
- d) Do not know

Q.14. The College provides you information and guidance about Scholarships and other facilities....

- a) Always
- b) Sometimes
- c) Never
- d) Do not wish to say

Q.15. The College tries to bring about holistic/ overall personality development among students through co- curricular activities....

- a) Always

b) To certain extent

c) Never

d) Do not wish to say

Q.16. What do you think the college should do regarding the holistic development among students? -----

SSS Link Address: <https://forms.gle/xaNbRYsaKLqLi9K9>